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We'd like to take this opportunity to wish all our clients and partners a Happy Christmas and best wishes for the New Year.

Another busy year has seen us exploiting new sectors and gaining industry recognition for our achievements. We have continued with our involvement in blood transfusion and transplant with **PULSE** and **Hematos**. Our Business Continuity Management software, **Mataco**, continues to flourish and we are pleased to add new users to the **MobileRanger** family.

Our staff have also been busy in individual pursuits, with 2 members of staff combining green and cycling as they took part in an overseas mountain bike challenge and 13 staff growing moustaches for charity!

We'd also like to hear from you in our customer satisfaction survey. Links to the survey, hairy pictures and some more highlights of 2010 are included below:

PULSE

The new Online Blood Ordering Service (OBOS) started its rollout in September 2010. Hospitals will use OBOS to order the blood they require from NHSBT. OBOS integrates directly with our PULSE system and provides an even more efficient and accurate ordering process. OBOS will replace the existing fax based system, with a target of 60% of ordering being done on-line by May 2011. Read more [here](#).

MEDIRisk

We have been supporting our MEDIRisk customers since 2002. We continue to update MEDIRisk and have completed some modifications for the [NPSA](#). MEDIRisk is

Savant awarded Business Professional Certificate

We were very pleased to be confirmed as one of the first recipients of Intellect's Business Professional Certificate. This new award recognises the professional approach we take to running Savant. It confirms our excellent performance across 10 key business aspects, including [customer service](#), business continuity and environmental issues.

We were presented with our certificate at the BPC awards ceremony in London at the end of November. Read more about this [here](#).

Savant featured in UK Technology Future story

Savant's involvement in the

Steak pies fuel bike ride

Two Savant colleagues (George Tziros and Ian Probert) have completed an arduous bike challenge in Canada. Team "Pie Fridays" covered 420Km over 7 days in British Columbia. Both Lake District Search & Mountain Rescue and Barnardo's benefitted from this excellent achievement.

Their secret weapons were the pies supplied by the butcher in Burton-in-Kendal which helped them through their training regime. Read more [here](#).

Mo' better (or worse)

Not since the '70s have so many moustaches gathered at Savant! We joined the [Movember](#) campaign this year with

now certified as NPSA NRLS Dataset Version 2 compliant and continues to meet the needs of our users.

Is IPv6 the next Millenium Bug?

Each device that connects to the internet needs its own "IPv4" address. The available IPv4 addresses will run out in early 2011, effectively curtailing the growth and use of the Internet. The impact of this will be widespread with parts of the Internet not being accesible unless you upgrade.

Plans for the new "IPv6" addresses have been around for a while, last month saw the launch of [6UK](#).

Savant can help with your plans to migrate your systems to IPv6. Please complete this [IPv6 readiness survey](#) and we will send you our information sheet.

Healthcare Industry has been profiled in a new book called "UK Technology Future Story". This publication is being distributed widely to overseas companies and to Embassies and High Commissions around the world. It has also been translated into Chinese for distribution at the Shanghai Expo.

Read our article [here](#) and the full publication can be accessed [here](#).

Savant runner up in Westmorland Business of the Year

Savant was runner up in the inaugural [Westmorland Business Awards 2010](#). We were very pleased to be considered for this award. However, we came a close second to Wensleydale Dairy Products, who did have [Wallace and Gromit](#) on their side!free

great gusto. The result was over £250 raised for The Prostate Cancer Charity, a very worthwhile cause. Please donate [here](#).

During November there were one or two sightings of Magnum PI around Savant- can you spot him in this [photo](#)?

Customer satisfaction survey

We value feedback from our customers. If you would like to let us know what your opinion is of the service we offer, please complete our customer service survey by following this [link](#).

Your reply will be welcomed and kept confidential.

